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7	UNITED STATES DISTRICT COURT
8	DISTRICT OF NEVADA
9	MARIA BEVERS; Case No.: 2:17-cv-01476
10	
11	Plaintiff,
12	vs. COMPLAINT
13	NATIONAL CREDIT SYSTEMS, INC., a Georgia corporation
14	
15	Defendants.
16	Plaintiff, MARIA BEVERS (hereinafter referred to as "PLAINTIFF"), by and through
17	undersigned counsel, brings this complaint against Defendant, NATIONAL CREDIT SYSTEMS,
18	INC. (hereinafter referred to as "DEFENDANT") and in support thereof alleges the following:
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20	PRELIMINARY STATEMENT
21	1. PLAINTIFF brings this action for statutory damages arising from
22	DEFENDANT's violations of the Fair Debt Collection Practices Act (hereinafter referred to as
23	the "FDCPA"), 15 U.S.C. § 1692, et seq.
24	JURISDICTION AND VENUE
25	2. The Court has jurisdiction over this action pursuant to 15 U.S.C. § 1692k(d).
26	3. Venue is proper pursuant to 28 U.S.C. § 1391(b)(2) because a substantial part of
27	
28	the events giving rise to the claim occurred in Las Vegas, Nevada. - 1 -
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1 **PARTIES** 2 4. PLAINTIFF is a natural person residing in Henderson, Nevada. 3 5. PLAINTIFF is a "consumer" as defined in the FDCPA at 15 U.S.C. § 1692a(3). 4 6. PLAINTIFF allegedly owes a (past due) consumer "debt" as defined by 15 U.S.C. 5 § 1692a(5). 6 7. DEFENDANT was formed in Georgia, the principal purpose of whose business 7 8 is the collection of debts, with a principal place of business at 3750 Naturally Fresh Blvd., 9 Atlanta, GA 30349. 10 8. PLAINTIFF is informed and believes, and thereon alleges, that DEFENDANT 11 regularly collects or attempts to collect consumer debts owed or due or asserted to be owed or due 12 another and that DEFENDANT is a "debt collector" as defined by 15 U.S.C. § 1692a(6). 13 STATEMENT OF FACTS 14 9. PLAINTIFF repeats, re-alleges, and incorporates by reference, paragraphs 1 15 16 through 8 inclusive, above. 17 10. In June of 2016, PLAINTIFF moved out of the Montecito Pointe apartment 18 complex. 19 11. At the time of move-out, PLAINTIFF paid what she believed was due. 20 12. On July 30, 2017, Esther Contreras, the Assistant Manager of Montecito Pointe 21 Apartments, called to notify PLAINTIFF that there remained a past due balance of \$45.15. 22 13. PLAINTIFF immediately paid the \$45.15. 23 24 14. On February 16, 2018, DEFENDANT sent, or caused to be sent, an initial 25 collection letter to PLAINTIFF regarding a past due debt allegedly owed to Montecito Pointe 26 Apartments. See Exhibit 1. 27 28

- 15. On February 26, 2018, PLAINTIFF notified DEFENDANT that she disputed owing the debt, by U.S. Mail and email. See **Exhibit 2**.
- 16. Included with PLAINTIFF's written dispute was an email from Montecito Pointe Apartment stating that PLAINTIFF'S account was "paid in full and satisfied." *Id*.
- 17. On March 21, 2018, DEFENDANT sent, or caused to be sent, another collection letter to PLAINTIFF. See **Exhibit 3**.
- 18. This letter threatened to report the debt to the three national credit bureaus if she did not enter into a repayment agreement. *Id*.
 - 19. On April 2, 2018, DEFENDANT credit reported the alleged debt.
 - 20. DEFENDANT did not report the debt as disputed.
- 21. On April 19, 2018, DEFENDANT sent, or caused to be sent, a letter to PLAINTIFF acknowledging that the debt is disputed. See **Exhibit 4**.

FIRST CLAIM FOR RELIEF

VIOLATIONS OF THE FDPCA 15 U.S.C. § 1692g(b)

- 22. PLAINTIFF repeats, re-alleges, and incorporates by reference, paragraphs 1 through 21 inclusive, above.
- 23. "If the consumer notifies the debt collector in writing within the thirty-day period described in subsection (a) of this section that the debt, or any portion thereof, is disputed...the debt collector shall cease collection of the debt, or any disputed portion thereof, until the debt collector obtains verification of the debt." 15 U.S.C. § 1692g(b).
- 24. Here, DEFENDANT sent its initial collection to PLAINTIFF on February 16, 2018. Ex. 1.
- 25. On February 26, 2018, less than 30 day later, PLAINTIFF disputed owing the debt, in writing. Ex. 2.

- 26. At this point, DEFENDANT should have ceased collection activities until it verified the alleged debt. 15 U.S.C. § 1692g(b).
- 27. However, on March 21, 2018, DEFENDANT sent another collection letter to PLAINTIFF. Ex. 3.
- 28. This letter threatened to report the debt to the three national credit bureaus if PLAINTIFF did not enter into a repayment agreement. *Id*.
 - 29. On April 2, 2018, DEFENDANT credit reported the alleged debt.
- 30. On April 19, 2018, DEFENDANT finally acknowledged PLAINTIFF'S dispute. Ex. 4.
- 31. As a result of the FDCPA violations by DEFENDANT, PLAINTIFF is entitled to an award of statutory damages.
- 32. It has been necessary for PLAINTIFF to obtain the services of an attorney to pursue this claim, and is entitled to recover reasonable attorneys' fees therefor.

SECOND CLAIM FOR RELIEF

VIOLATIONS OF THE FDPCA 15 U.S.C. § 1692e(8)

- 33. PLAINTIFF repeats, re-alleges, and incorporates by reference, paragraphs 1 through 32 inclusive, above.
- 34. A debt collector is prohibited from "[c]ommunicating or threatening to communicate to any person credit information which is known or which should be known to be false, *including the failure to communicate that a debt is disputed.*" 15 U.S.C. § 1692e(8) (emphasis added).
- 35. Here, PLAINTIFF notified DEFENDANT on or about February 26, 2018 that she disputed owing the debt. Ex. 2.

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